

INVESTOR SERVICES

i. Name, Address and Telephone Number of the Investor Relation Officer, who shall attend to the investor queries and complaints.

Name : Chetan Yadav
Address : 33 Maker Chambers VI, 3rd Floor, Nariman Point,
Mumbai - 400 021
Telephone : 022-4355 3000
Email : compliance@envisioncapital.in

ii. Grievance Redressal and dispute settlement mechanism

In the event the investor has any grievance on the services standards or reporting that the Portfolio Manager has agreed to provide, then the investor shall write to the Compliance Officer of the Portfolio Manager at the address specified below, or write by email to compliance@envisioncapital.in . The Compliance Officer shall acknowledge the receipt of email within 2 working days. Further, the Compliance Officer shall within a period of 15 working days address the grievance of the Client and write to the Client in the form of an Action Taken Report (ATR) stating the action taken, and where the grievance is of the nature that can be repetitive, the steps taken so that the grievance does not arise again.

Where the Client is not satisfied with the ATR of the Compliance Officer, then the client shall write to the Principal Officer of the Portfolio Manager either at the address specified below or write by email to vidhi.buch@envisioncapital.in The timelines specified for the Compliance Officer relating to acknowledge and the timelines for writing to the Client in the form of an ATR shall be applicable to the Principal Officer also.

In the even the investors does not get a response from the Portfolio Manager, or not satisfied with the response provided by the Portfolio Manager, he/she may approach SEBI to address complaints against the Portfolio Managers, registered with it. The complaint has to be filed in SEBI Complaints Redress System (SCORES) at <https://scores.gov.in/scores/Welcome.html> .

All disputes, differences, claims and questions whatsoever arising from (i) the Agreement between the Investor and the Portfolio Manager and (ii) the services to be rendered by the Portfolio Manager and / or their respective representatives shall be attempted to be resolved by discussions between the parties and amicable settlement. In case the disputes remain unsettled, the same shall be referred to a sole arbitrator and such arbitration shall be in accordance with and subject to the provisions of The Arbitration and Conciliation Act, 1996, or any statutory modification or re-enactment thereof for the time being in force. Such Arbitration proceedings shall be held at Mumbai.

Data for the month ending–January 2025

Sr. No.	Received from	Pending at the End of last month	Received	Resolved*	Total Pending#	Pending complaints > 3months	Average Resolution time^ (in days)
1	Directly from Investors	-	-	-	-	-	-
2	SEBI (SCORES)	-	-	-	-	-	-
3	Other Sources (if any)	-	-	-	-	-	-
	Grand Total	-	-	-	-	-	-

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr. No.	Month	Carried forward from previous month	Received	Resolved*	Pending#
1	April, 2024	-	-	-	-
2	May, 2024	-	-	-	-
3	June, 2024	-	-	-	-
4	July, 2024	-	-	-	-
5	August, 2024	-	-	-	-
6	September, 2024	-	-	-	-
7	October, 2024	-	-	-	-
8	November, 2024	-	-	-	-
9	December, 2024	-	-	-	-
10	January, 2025	-	-	-	-
11	February, 2025				
12	March, 2025				
	Grand Total	-	-	-	-

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received	Resolved**	Pending##
1	2018-19	-	-	-	-
2	2019-20	-	-	-	-
3	2020-21	-	-	-	-
4	2021-22	-	-	-	-
5	2022-23	-	-	-	-
6	2023-24	-	-	-	-
7	2024-25	-	-	-	-
	Grand Total	-	-	-	-

** Inclusive of complaints of previous years resolved in the current year. ##

Inclusive of complaints pending as on the last day of the year.